

Book online video visit-MyAUBHealth-Patient Guide

Make sure you have an active AUBHealth account. If you don't, call +9611350000 or visit/call the clinic to help you in activating your account. Or you can click [here](#) to fill an access form.

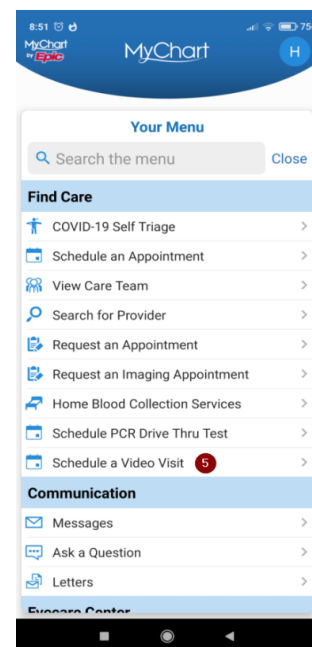
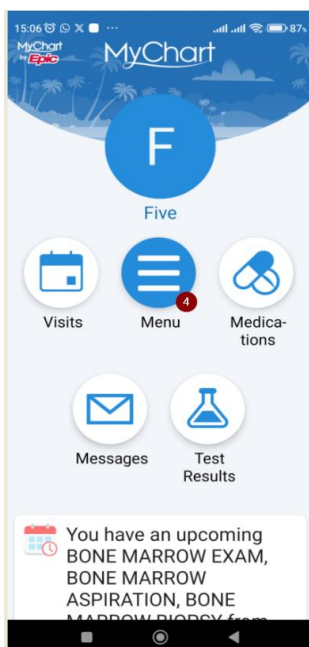
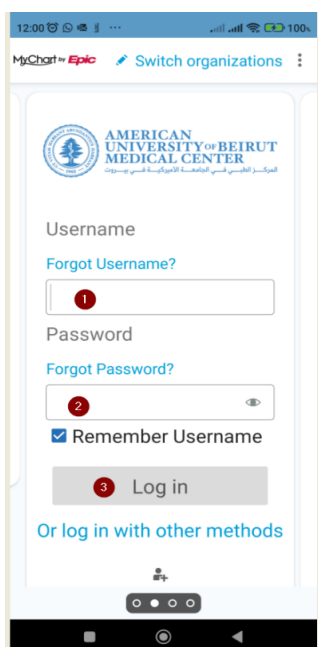
You can book your online video visit from MyAUBHealth mobile application or [website](#).

MyAUBHealth-Mobile application

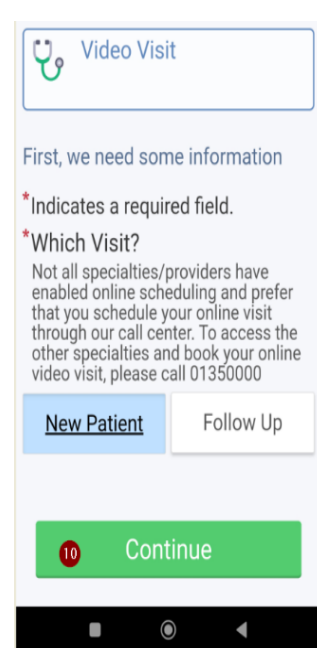
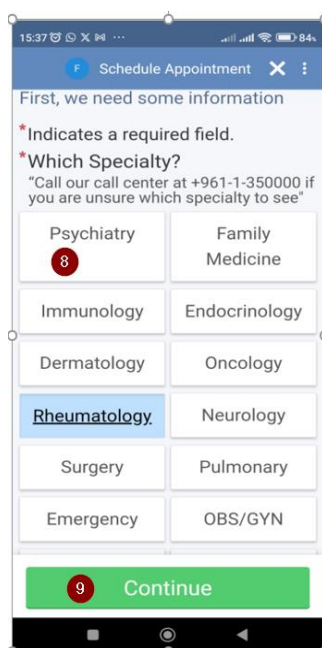
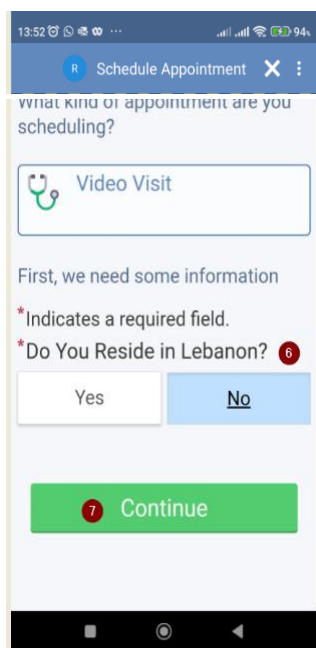
Download MyAUBHealth app from apple store  or google play  (if you don't have it already).

Open MyAUBHealth App.

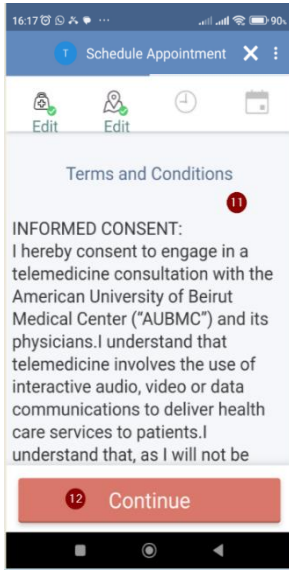
1. Enter MyAUBHealth Username.
2. Enter Password.
3. Click **Log in**.
4. Click **Menu**.
5. Click **Schedule a Video Visit**.



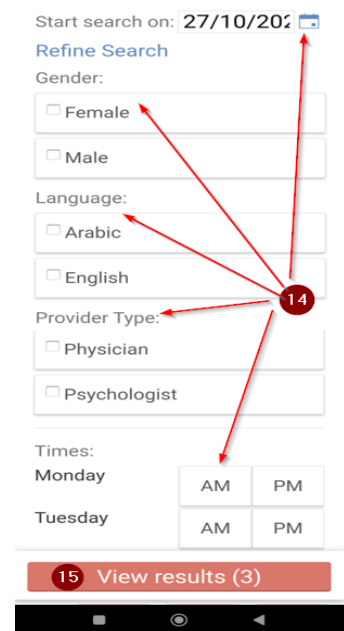
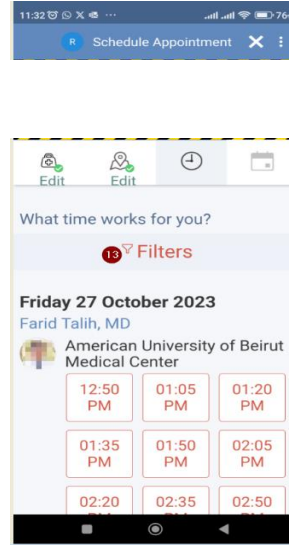
4. Answer the question (yes or no).
5. Click **Continue**.
8. Select Specialty.
9. Click **Continue**.
10. If needed, answer this question then click **Continue**.



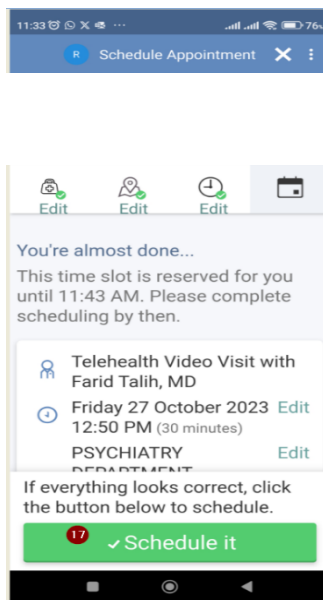
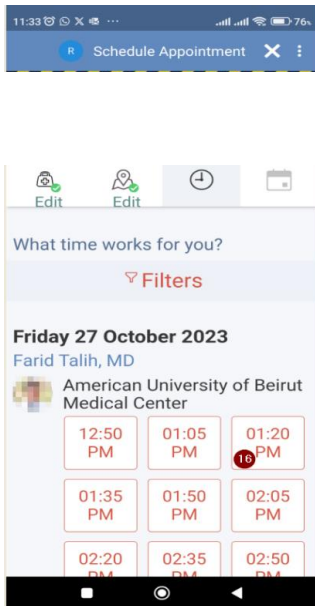
11. Read Terms and Conditions.
12. Click **Continue**.



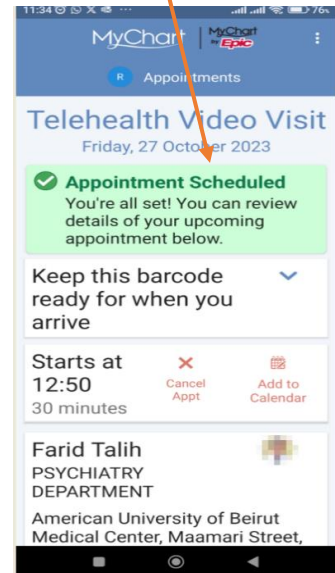
13. Click **Filters**.
14. Select your preferences (date/time).
15. Click **View results**.



16. Click on the time box to book the visit.
17. Click **Schedule it**.



Your Appointment is scheduled.



The online visit is now booked and you need to pay before 48 hrs. of the due date of the visit.

Payment Conditions

By clicking "Settle Your Payment", this means you accept and are aware of the below terms:

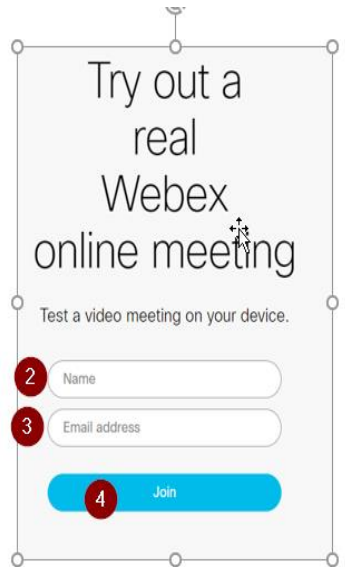
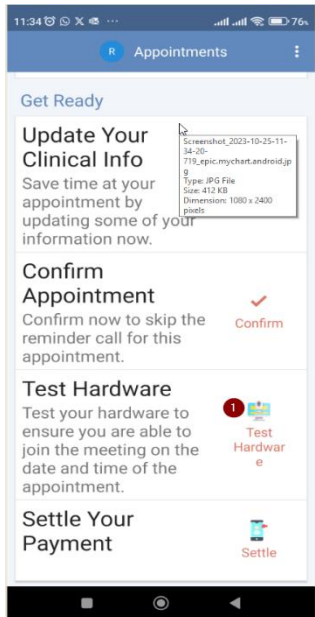
- If you did not settle the payment 48 hours before the scheduled time, the appointment will be cancelled automatically.
- If the payment is settled and you cancelled the appointment within 48 hours of the appointment time, only 50% of the amount paid will be refunded.
- If you rescheduled/cancelled your appointment within 48 hours of the appointment time, only 50% of the amount will be refunded. The fees of the new appointment should be settled in full before the 50% related to the old appointment is refunded.
- In case you did not attend the appointment, no refund will be done, and the entire amount will be deducted.
- If the visit was not performed or cancelled due to technical issues or any internal issue that AUBMC is responsible for, full amount will be refunded.

Test Hardware

You can test your device microphone and camera.

From visit details

1. Click **Test Hardware**.
2. Enter you name.
3. Enter your email.
4. Click **Join**.

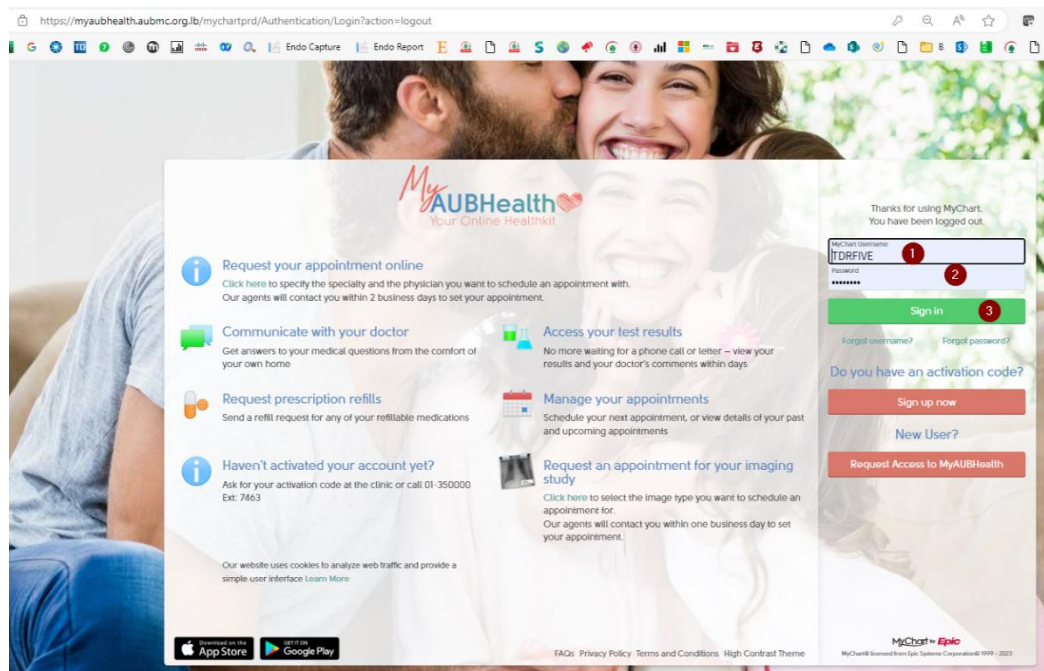


This will create a virtual Webex meeting so you can check your microphone and camera.

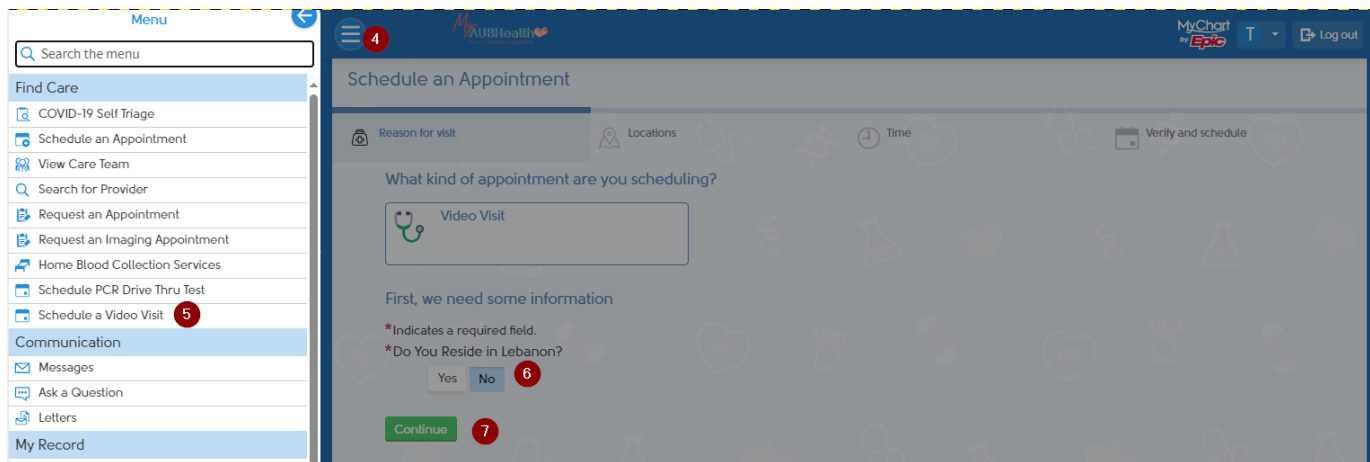
MyAUBHealth-Website

Go to <https://myaubhealth.aubmc.org.lb>

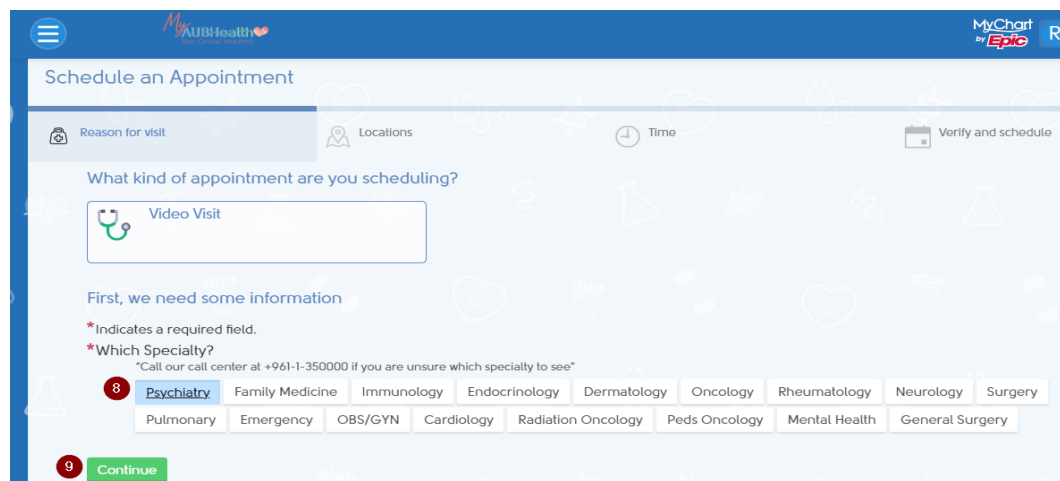
1. Enter MyAUBHealth Username.
2. Enter Password.
3. Click **Sign in**.



4. Click **Menu**.
5. Click on **Schedule a video Visit**.
6. Answer the question.
7. Click **Continue**.

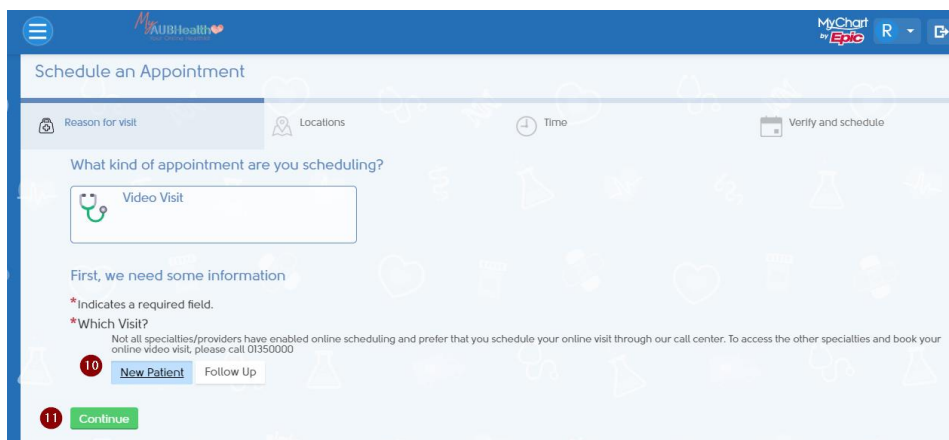


8. Select Specialty.
9. Click **Continue**.



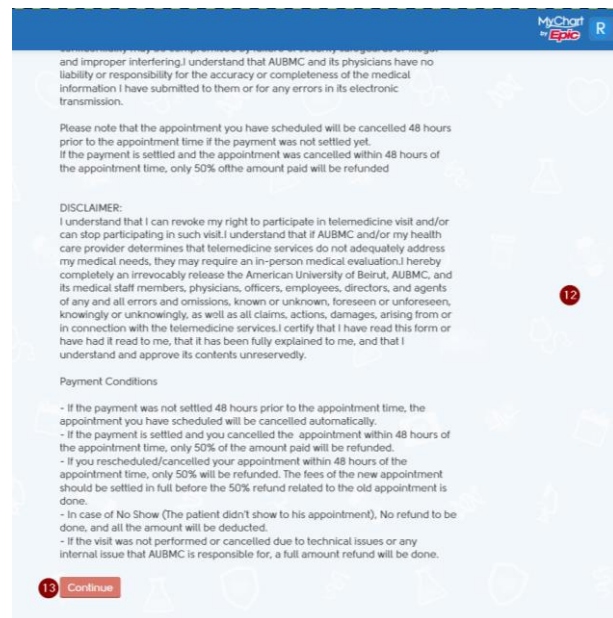
10. If needed select which visit (new or follow up).

11. Click **Continue**.



12. Read Terms and Conditions.

13. Click **Continue**.



Use **Search Criteria** to find your preferred, date, time and provider (Provider= Doctor).

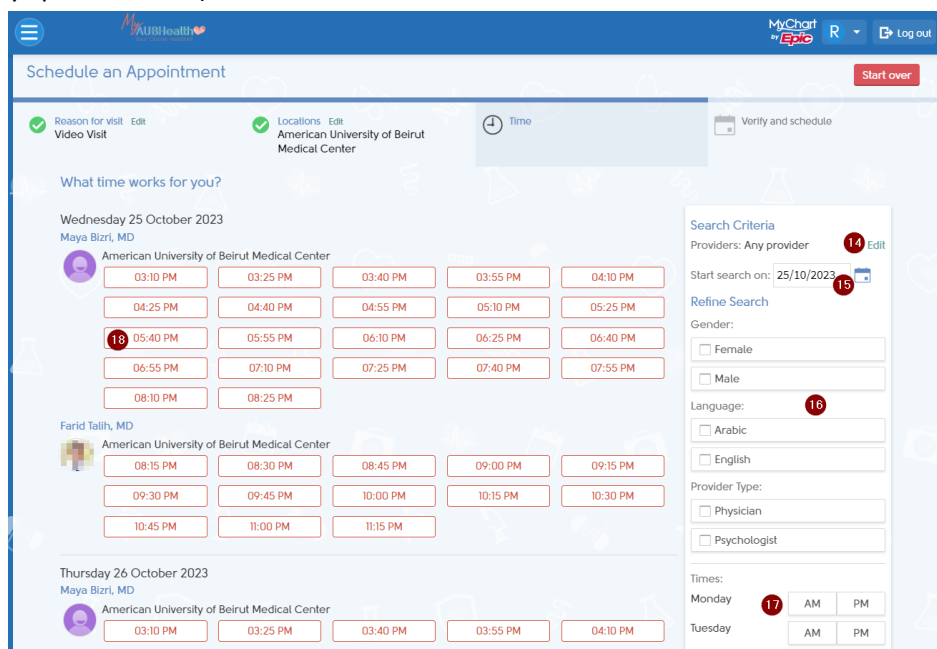
14. Click **Edit** to select Provider.

15. Use Calendar to find date (booking is 2 days plus onwards).

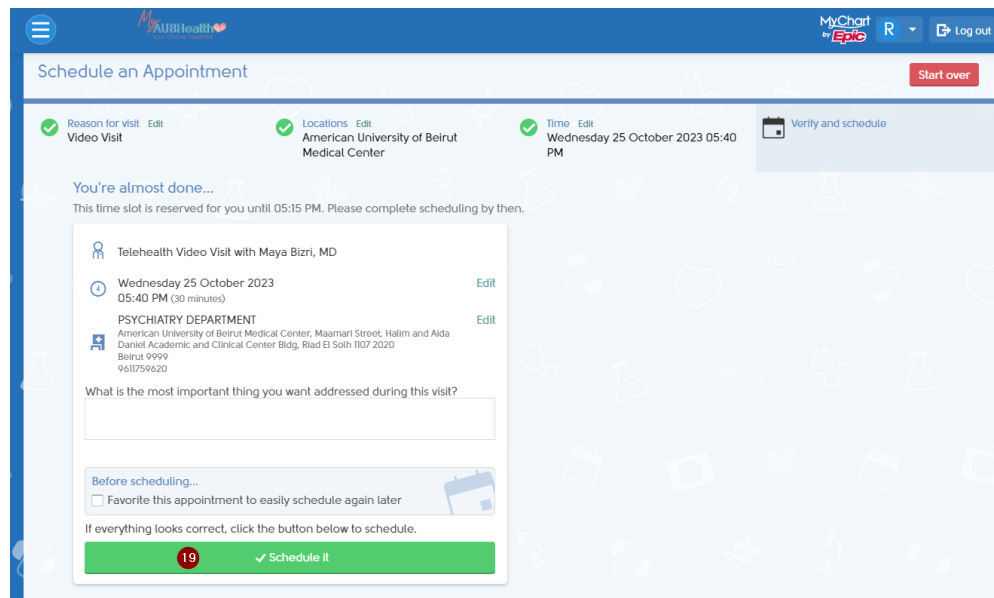
16. Use other preferences.

17. Filter times.

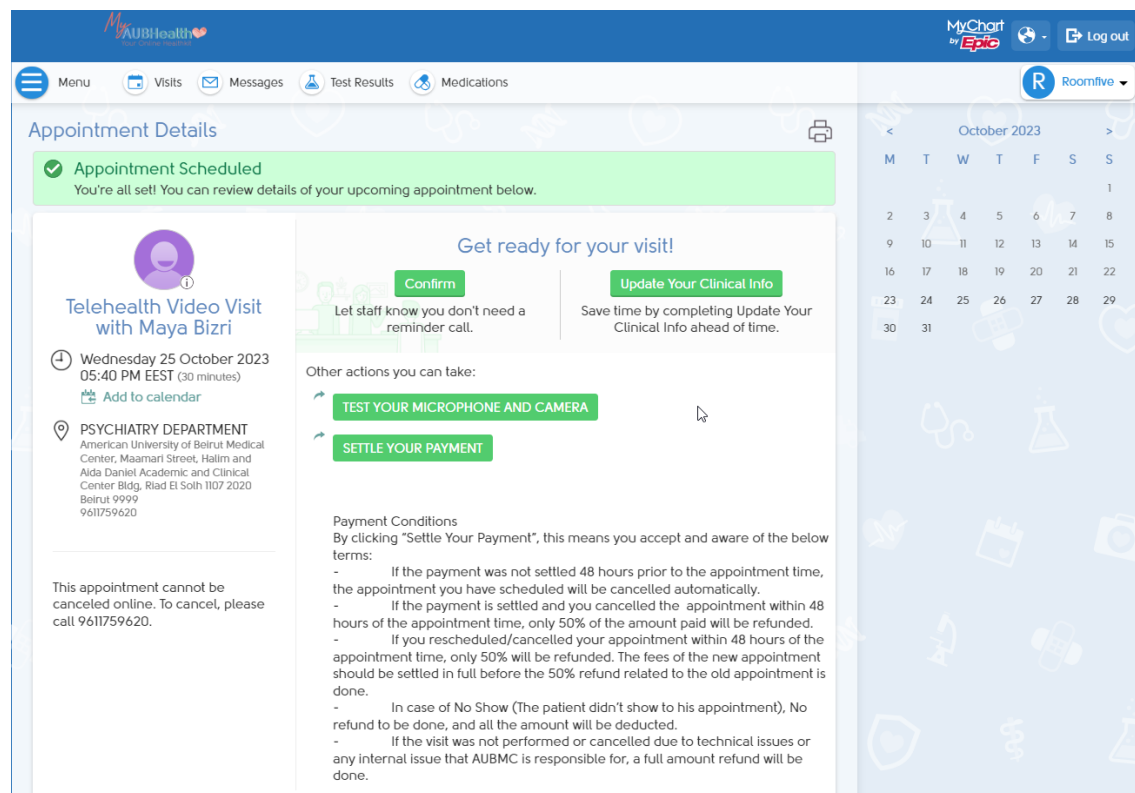
18. Click on the time box to book the visit.



19. Click **Schedule it**.



The online visit is now booked and you need to pay before 48 hrs. of the due date of the visit.



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Test your Microphone and Camera

You can test your device microphone and camera by clicking the test tab.

TEST YOUR MICROPHONE AND CAMERA

Enter your name and email then click **join**.

This will create a virtual Webex meeting so you can check your microphone and camera.

Try out a
real
Webex
online meeting

Test a video meeting on your device.

Name

Email address

[Join](#)